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Typical errors

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Before going any further, you should turn on the error reporting. Open **config.php** and replace this line

```
ini_set('display_errors', 'Off');
```

with

```
ini_set('display_errors', 'On');
```

After you refresh the browser page, you will see a lot of warnings but that's not a problem.

Parse error: syntax error, unexpected '{' in /XXX/XXX/XXX/config.php on line 101 (note that the line number might differ in your case - this line number is for v1.8 Installs)

This problem appears because you don't have at least **PHP 5**. Review the **installation guide** above to see how can you find out your PHP version and if you don't have PHP 5, contact your hosting provider.

In some cases, although you have PHP 5, it's not active. If this is the case, add the following line:

```
AddType application/x-httpd-php5 .php
```

to the **.htaccess** files (note that there is also one in the admin folder)

Fatal error: Call to a member function query() on a non-object in /XXX/XXX/XXX/_includes/class.Job.php on line 1025 (note that the line number might differ in your case) or Access denied for user 'yourusername'@'yourdatabasehost' (using password: YES)

There are multiple reasons why you could have these errors:

- be sure that your user name and password (the ones defined in DB_USER and DB_PASS in config.php) are correct - a lot of people misspell them
- be sure that you have imported the **jobberbase.sql** file and that you have set the correct database name in the DB_NAME constant

Warning: Unknown: Failed to write session data (files). Please verify that the current setting of session.save_path is correct

(This is not a problem specific to **jobberbase** but it's caused by the configuration of your hosting's PHP interpreter)

Open **index.php** and add:

```
session_save_path("./tmp");
```

before the line

```
session_start();
```

Create a folder called **tmp** (in the same folder as index.php) and make it writable.

Do the same also for the **/admin/index.php** file (don't forget to create the folder called **tmp** in the admin folder).

Fatal error: Class 'mysqli' not found in /XXX/XXX/XXX/_includes/class.Db.php on line 16 (note that the line number might differ in your case)

(This is not a problem specific to **jobberbase** but it's caused by your hosting provider's configuration)

By default, **jobberbase** will try to connect to the MySQL database using the **mysqli** module but this might not be available. To see if your provider has the `mysqli` module, search for the `mysqli` string in the `phpinfo` page's output (as described in the **installation guide**). If the string is not found, open `config.php` and replace

```
require_once '_includes/class.Db.php';
```

with

```
require_once '_includes/class.Db.MySql.php';
```

Jobberbase will now try to use the old **mysql** module.

The start page loads but clicking on a category header (or also other links) takes you to /page-unavailable

This can happen for many reasons, two being the most common:

1. you've installed **Jobberbase** in a subfolder, **Jobberbase** being accessible via `http://www.yoursitesnamecomeshere.com/subfoldername`

If this is the case, the following usually helps:

- add the line **RewriteBase /subfoldername** to the `.htaccess` file from your root **jobberbase** folder

in case you didn't have an `htaccess` file in your root **jobberbase** folder, then use a copy of the one in the `admin` folder

- add the line **RewriteBase /subfoldername/admin** to the `.htaccess` file located in the `admin` folder

For example, if you've installed **Jobberbase** in a subfolder called **jobs** (many of our users do this), then you should:

- add the line **RewriteBase /jobs** to the `.htaccess` file from your root **jobberbase** folder
- add the line **RewriteBase /jobs/admin** to the `.htaccess` file located in the `admin` folder

2. you have spaces in the category URL

Let's take the following example: you have created a category named **Financial Services** and you typed **financial services** for the URL. This means that this category can be accessed by typing

<http://yoursitesnamecomeshere/jobs/financial services/> in your browser's address bar. But visiting this link takes you to /page-unavailable.

Jobberbase expects that the category URL doesn't contain spaces (actually, it should contain only the following chars a-zA-Z0-9_).

The solution is to replace the space character with an underscore (_) or dash (-) in the category URL. For the above scenario, the correct category URL would be **financial-services**.

For problems not covered here, go ahead and visit the [forum](#) . Before posting your problem, please search first because it might have been solved by someone else.